

Next Meeting: Thursday, Nov. 21, 11am-1pm

November 2013

Tanoan Country Club

Sponsored by: **HUB International**



"Play-Callers of Care: Case Management in the Hospital"

Speaker: Juanita M. Venable, RN, BSN
Director - Inpatient Case Management Department
Presbyterian Hospital

Juanita M. Venable, RN, BSN is the Director of Case Management at <u>Presbyterian Healthcare Services</u> in Albuquerque, NM. She received her B.A in Psychology at <u>Marshall University</u> and eventually earned a Bachelor's of Science in Nursing from <u>Eastern Mennonite University</u>.

Juanita has spent most of her nursing career in her home community working at the <u>University of Virginia Medical Center</u>. Ms. Venable has been part of the Care Coordination Team at Presbyterian Healthcare Services since March of 2010. She became Director of Case Management in December, 2012. Her position includes responsibility for the overall day-to-day operations of the Inpatient Case Management department, utilization management and supervision of the more than fifty professional clinical staff, including <u>RNs</u> and <u>LISWs</u>. Juanita is has a twelve year old daughter, Cierra, and in her free time enjoys training with long walks and exploring the southwest region and culture.

Care Coordination of Discharge Planning

Jan Hoffman, NY Times

Almost as soon as patients are admitted to 9 Silver, a general medicine floor at <u>Beth Israel Medical Center</u> in downtown <u>Manhattan</u>, Alicia Tennenbaum starts planning how to get them to leave.

As a hospital discharge planner, Ms. Tennenbaum is a health care traffic cop, patrolling a wildly busy intersection of medical, economic and social challenges. On 9 Silver, she visits patients who are elderly, impoverished or just reeling from a diagnosis, asking: Do you need a ride home? Do you have a home? Do you need help with shopping, meals? Grab bars in the shower? Physical therapy? Do you have someone who can get you to checkups?



"Sometimes, a successful day just means I was able to get someone transportation home from the hospital," Ms. Tennenbaum says as she clips and unclips her long brown hair in frustration...

For the complete article, go to NY Times.

NMACC To Go optional prework:

- "Your Discharge Planning List" CMS (Centers for Medicare and Medicaid)
- How 'bout some light reading? "Medicare Benefit Policy Manual" Discharge Planning CMS
- "Hospital Discharge Planning" WebMD
- "Discharge Planning" JAMA (The Journal of the American Medical Association)

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NMACC Partypacks: (open houses, social gatherings, verified hearsay...)

Free Dental Implant Seminar hosted by <u>Dr. Burton Melton</u>
 Tuesday, November 19th at 7pm, Marriott Uptown Hotel, Louisiana @ I-40.
 For more information call (505) 883-7744

NMACC Snacks: (non-profit events/causes...)

- Women Make a Difference Monthly Networking Luncheon
 Keynote Speaker: Janis Pullen, Certified Money Break Through Coach "The Weight of Money: 3
 Secrets to Melt Away Debt, Fat & Stress NOW! November 8th at Tanoan Country Club: 11:30am 1:05pm. Val Romero @ 362-8546. Details? November 8th Luncheon.
- 7th Annual High Heels for High Hopes: Champagne Brunch & Fashion Show for March of Dimes. Satur day, November 16th, from 10am-1pm. Marriott Pyramid.
- <u>Senior Citizens Law Office</u>: "Critical Issues in Adult Protective Proceedings Forum" Wednesday, Novem ber 20, 8:30am-5pm, State Bar of New Mexico. For more details and registration, copy and paste the following link into your browser: www.nm-acc.org/13NovSCLOForumRegistrationForm.pdf
- Ginger Bread Enchantment, benefiting Meals On Wheels, Friday, December 6, 6-9pm, I-25 Studios.
- <u>Inspiration Fair SHSMD-NM</u>. Friday, December 13, The Medical Resort at Fiesta Park from 11:30-1pm. Please bring \$10 gift cards for Safe House of Albuquerque, serving family abuse victims.

NMACC Sac: (fast links to helpful educational tidbits)

- 2013 Albuquerque & Bernalillo County Quick Guide to Senior Services—stay tuned for the 2014 version...
- <u>Alzheimer's and Dementia Care Seminar</u>, Thursday, November 21, from 8-5pm, at The Rio Grande Gracious Retirement Living. Cost is \$195 per person; Students \$150. CEU's offered. To register, click on www.RTArecreation.com under "Seminars." <u>Contact Kim O'Roark, CTRS, CDP</u> @ Recreation Through the Ages for more information, 505.417.4206.

NMACC Almanac: (Upcoming Meetings)

NMACC Holiday Party, Thursday, December 5, from 5:30-9pm, Tanoan Country Club.

"NMACC to go"
Submissions for announcements of any kind will be published the month of the event, unless the event scheduled occurs before the date of distribution. For accuracy, "Series" events (regular meetings) must be submitted monthly. Deadline for next edition: Friday, November 29, 2013

Please provide a link and email contact/phone number to your activity/event. Send submissions to: NMACC to go
Want to find out more about NMACC? Go to New Mexico Association for Continuity of Care. Attend the luncheon? Go to

"Calendar of Events"/NOTE.